



Notification and Request for Replacement of a Cayman Islands Identification Card

Application Guidance

Use this form to inform the Registrar of a card that has been lost, stolen, damaged, locked, or used without authorisation, and/or to request a replacement card in accordance with the Cayman Islands Identification Card Act, 2022.

If your reason for replacement is for changes **to the identification information printed on the physical card (such as name, date of birth, or photograph)**, card please use the 'Request for update and rectification form' form instead.

If your card has been lost or stolen, please report it to the police, you may submit this form without a police report; however, we will only be able to suspend the card. A police report must be provided before a replacement card can be issued.

Before proceeding, please note the following:

- If the cardholder is **under 18 years old**, this request must be submitted by a Parent or Legal Guardian.

FIELDS MARKED WITH A BLUE ASTERISK ARE MANDATORY (*).

Complete the form and email it to **myeid@egov.ky**. If you need help, email **myeid@egov.ky** or call +1 (345) 244-3291.

Section 1a: Cardholder Details

Purpose of this application? *

- ☐ I require a replacement card, **no changes** to my card details
- ☐ I wish to **notify the Registrar of an incident relating to my card**, no replacement card required

Please complete the fields in BLOCK CAPITALS

Section 1b: Cardholder's Identification Information

Enter the identification information as currently printed on the Cayman Islands Identification Card.

Cayman Islands Identification Code

This is printed on your Cayman Islands Identification Card (as the document number).

First Name

Middle Name(s)

Surname*

Date of Birth*

dd/mm/yyyy

Email Address*

Phone Number



Section 2a: Requestor Information

Who is making this request? *

☐ Cardholder ☐ Parent / Legal Guardian ☐ Other Person

Section 2b: Parent / Guardian or Representative Contact Information

(If you ticked **Cardholder** in Section 2a, skip to Section 3)

Cayman Islands Identification Code

This is printed on your Cayman Islands Identification Card (as the document number).

First Name *

Surname *

Email Address *

Phone Number *

Section 3: Request Details

Card replacement requires presenting your current card. If it is unavailable, choose 'Lost / Stolen' below.

Do you have the Cayman Islands Identification Card in your possession? * ☐ Yes ☐ No

Reason for request *

- | | |
|---|---|
| ☐ Lost / Stolen | ☐ Forgotten PIN (digital features locked) |
| ☐ Damaged (e.g. physically irreparable) | ☐ Modified or tampered with |
| ☐ Defaced - (e.g. deliberate alteration that obscures information) | ☐ Unusable - (e.g. chip malfunction or unreadable) |
| ☐ Used by another person without permission | |

Please note if you ticked **Lost / Stolen**, a police report must be filed promptly. If this has been done, please bring a copy of the police report related to the loss or theft of your Cayman Islands Identification Card when coming to collect your replacement card.

Additional details to support this request

Disabling Digital Features

Upon receiving this notification of lost, stolen, or used by someone else, the Registrar will cancel your certificates if a copy of the police report is provided. Alternatively, while we await proof we will suspend your certificates as authorised by Section 15 (3) of the Cayman Islands Identification Card Act, 2022.

You will be contacted soon to confirm the next steps based on your notification. If identity verification is required, you will be provided with a date and time to visit the Cayman Islands Identification Card customer centre.

Section 4: Card Collection

If parent or guardian is collecting, you will need to present relevant official identity documents to complete the process and receive the card (as applicable).

List of official identity documents:

- Passport ID Page
- Cayman Islands Identification Card
- Cayman Islands Driver's License
- Cayman Islands Voter's ID
- Personal Declaration form
- Government Issued ID

Will a representative be collecting the card on your behalf? * ☐ Yes ☐ No

I appoint as my representative to collect my Cayman Islands Identification Card:

Name fields are only required if the representative is different from Section 2b.

First Name *

Middle Name(s)

Surname *

Identification Document Type * (That will be used to identify representative)

- ☐ Cayman Islands Identification Card
- ☐ Driver's License
- ☐ Passport
- ☐ Voters ID Card

Document Number *

Section 5: Declaration and Acknowledgment

*Indicates Required Fields

- ☐ I declare that, to the best of my knowledge, the information provided in this submission is accurate and complete.*
- ☐ I acknowledge my responsibility to promptly notify the Office of the Registrar of any changes to the information or circumstances that may affect the accuracy of this application while it is being processed.*
- ☐ I am aware that providing false evidence, making a false declaration, or submitting false or misleading information under the Cayman Islands Identification Card Act, 2022, and the Identification Register Act, 2022, constitutes an offence. Such an offence is punishable upon summary conviction by a fine, imprisonment, or both.*
- ☐ I accept all Terms and Conditions outlined at the following web link (<https://my.egov.ky/web/myeid/terms-conditions>) and as they are updated from time to time.*

Print Name*

Signature*

Date*

dd/mm/yyyy

Complete the form and email it to **myeid@egov.ky**. If you need help, email myeid@egov.ky or call +1 (345) 244-3291.